



Plug in
User guide for Shopware

Version 1.0

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1. Introduction

ConnectPay – Open a multi-currency IBAN account with ConnectPay and forget having to deal with intermediaries. We're the one-stop-shop for all your payment-related needs, with guaranteed security & stability. Hold your funds risk-free.

Unlike traditional banks, we don't invest your money. We hold all funds at the Central Bank of Lithuania – this means that they're available and ready for withdrawal 24/7/365. Lean on the EU's security standards. We're authorized and regulated by the Central Bank of Lithuania and subject to the European Central Bank's regulatory framework. That's multi-level security that we couldn't crack ourselves even if we wanted.

2. Installation guide

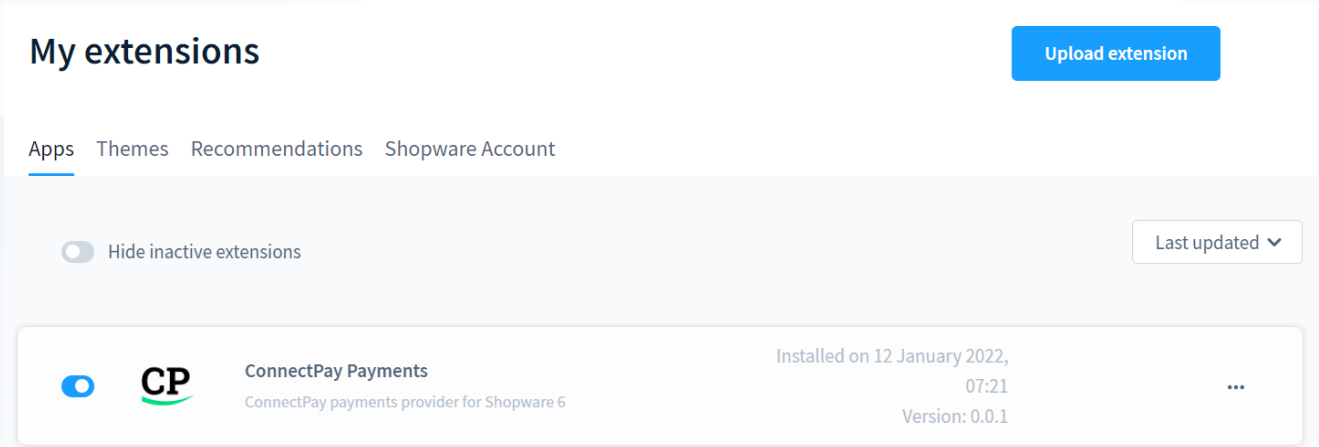
To install ConnectPay plugin, you need to visit **Settings** -> **Extensions**-> **My extensions** page inside your Shopware admin area and then select "**Upload extension**" and our .zip file to the system.

Extension Name	Status	Description	Purchase Date	Version	Action
Shopware Publisher	Active	Publishing workflow for content pages.	Installed: 24/03/2021	Version: 0.0.0	...
B2B Suite	Inactive	The framework for your B2B business model - use the features of the B2...	Purchased: 25/03/2021		Install app ...
CMS Extensions	Inactive	CMS Extensions for Shopping Experiences – Design your shop pages acc...	Purchased: 25/03/2021		Install app ...
Custom Products	Inactive	Give your customers the freedom to customise select products. With nu...	Purchased: 25/03/2021		Install app ...
Enterprise Search	Inactive	A well-functioning search function is important for a user-friendly onlin...	Purchased: 25/03/2021		Install app ...
PayPal	Inactive	Get access to over 100 currencies and 200 markets worldwide with the ...		Version: 2.2.2	Install app ...
Shopware Language Pack	Inactive	With all languages in one plugin, switching languages in your online sh...	Purchased: 25/03/2021	Version: 1.1.0	Install app ...
Social Shopping	Inactive	Customers can easily discover your products on Facebook, Instagram, P...	Purchased: 25/03/2021		Install app ...

After uploading our plug in, select "**Install**". After installation you can activate the extension using the button in the Status column.

3. How to find a module in your e-commerce?

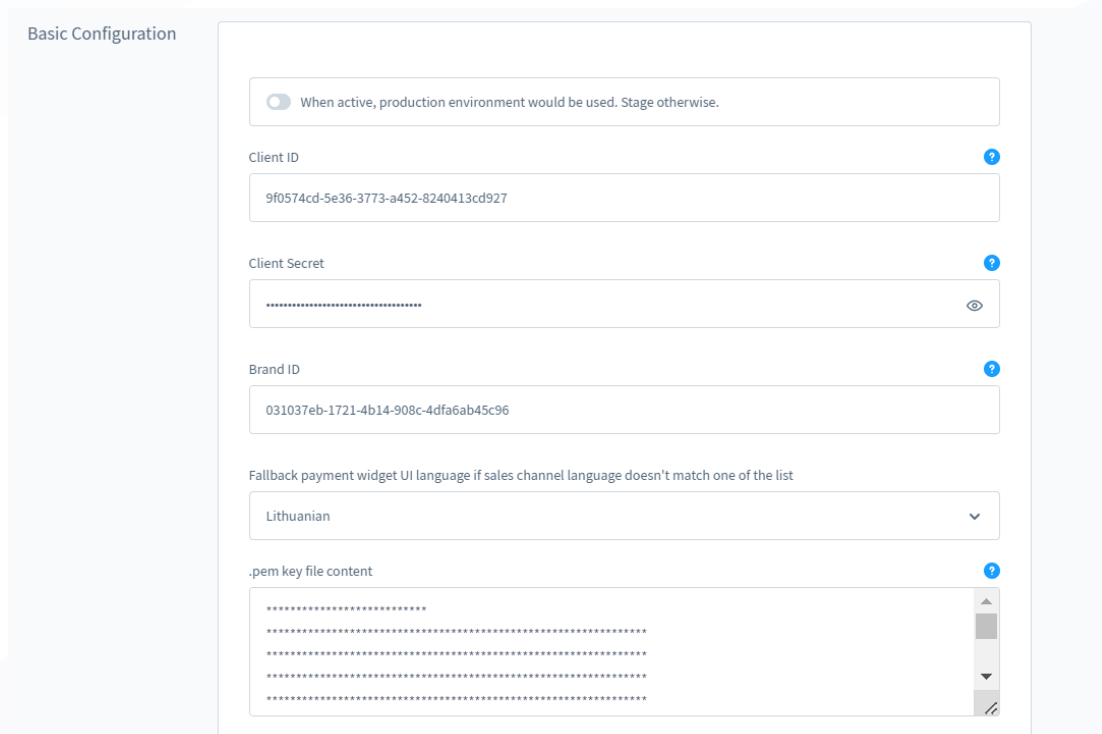
After you log in your admin panel, find **"Settings"** -> **"My extensions"** -> **ConnectPay Payments**.



By pressing **"..."** -> **"Configuration"** button you can open configuration page.

4. How to configure your module?

When you opened our module, please enter your credentials, and configure basic features.



- Enable our module to use it in your e-shop.
- Activate production use.
- Client ID is provided to you after you sign a contract with us.
- Client secret is provided to you after you sign a contract with us.
- BrandID is provided to you after you sign a contract with us.
- Private key is provided to you after you sign a contract with us, please don't change the format and upload exactly as you got it from us.

Providers settings

Providers country:

Netherlands

Bank providers

Triodos ASN Bank Garantibank Revolut

Save providers data

- Provider Country – it can be a main country that is used first, from which providers (banks) are used to accept payments. You can use multiple countries, but one must be selected by default (it represents the first value in our widget your customers will see).
- Bank providers – optional configuration. If you don't choose any, then your customer is redirected to our widget and selects providers there. If you choose some options, then provider list and logos are represented in your shop and your customer selects providers in your environment. At this moment for Germany provider selection is not possible.

5. Payment states

ConnectPay controls 3 different Shopware payment statuses:

- When payment is successful, then the payment status in your e-shop is changed to "Paid".
- When payment is unsuccessful (failed or abandoned), then payment status in your e-shop is changed to "Failed".
- When payment is not in final state (e. g. waiting for bank's approval), then payment status in your e-shop is changed to "Open".

6. Currencies

Currently, ConnectPay supports only EUR currency for Accept Payments service.

7. E-Shop side

Description for E-Shop checkout side.

Checkout page with selected **ConnectPay** payment method will look something like this:

Terms and conditions and cancellation policy

Please note our cancellation policy.

I have read and accepted the [general terms and conditions](#).

Billing address

Mrs. Test Test
test
1234 Test
Saxony-Anhalt
Germany

[Change billing address](#)

Payment method

ConnectPay **CP**

Cash on delivery
Payment upon receipt of goods.

If you configure some preselected providers, then your checkout page could like this:





Billing address

Mrs. Test Test
test
1234 Test
Saxony-Anhalt
Germany

[Change billing address](#)

Payment method

ConnectPay **CP**

 Revolut	 Garantibank
 ASN Bank	 Triodos

Cash on delivery
Payment upon receipt of goods.

Payment Initiation is provided by ConnectPay UAB. By using our services, you agree to our [Terms of Use](#) and [Privacy Policy](#)

8. Support

If you have any questions, how to configure this module, please contact us dev-support@connectpay.com

If you wish to get a proposal for a contract, please contact ecommerce@connectpay.com